

## **COVID Clinic Policies (June 2020)**

In line with BC's Restart Plan, as more patients visit our practices, Elicare's clinics will be implementing policies to protect our visitors, staff, and physicians to facilitate our services

- Plexiglass Screens in reception areas.
- Limited Seating in Waiting Rooms to facilitate social distancing.
- Personal Protective Equipment for all staff.
- Frequent and regular disinfection and cleaning of surfaces, areas, and examination rooms.
- Continual telemedicine, and telephone consultation services for cases where an in-person visit may not be necessary. In person visits after phone assessments will be arranged when necessary.

### **Guidelines for Visitors:**

- We urge patients to come alone if possible, in order to encourage social distancing and reduce crowding.
- Follow Public Health recommendations and real time updates.
- We encourage patients and visitors to wear masks during visits at our facilities to protect our vulnerable patients.
- There will be masks available for visitors by donation at select locations at limited quantities.

Please follow our clinic(s) on Facebook for real time updates.

*Elicare Royal City Medical Clinic New Westminster*

*Elicare Hyams Medical Clinic Port Coquitlam*

*Elicare Lansdowne Medical Clinic Richmond*

*Elicare Lougheed Family Practice & Walk-In Clinic*

*Elicare Burnaby Specialists*